



**HEALTH OVERVIEW AND SCRUTINY COMMITTEE:**  
**11<sup>TH</sup> NOVEMBER 2019**

**REPORT OF HEALTHWATCH LEICESTERSHIRE**

**HEALTHWATCH LLR LONG TERM PLAN ENGAGEMENT REPORT**

**Purpose of report**

1. The purpose of this report is to share the findings of a cross county engagement programme, which was commissioned through Healthwatch England by NHS England. Through a series of targeted workshops, open public workshops and surveys (online and offline) the experience and opinions of the general public and patients with specific long-term conditions was captured, in the context of the NHS Long Term Plan.

**Policy Framework and Previous Decisions**

2. The County Council, following the Health and Social Care Act 2012, is required to directly commission a local Healthwatch. The local Healthwatch in turn has a set of statutory activities to undertake, such as gathering local views and making these known to providers and commissioners, monitoring and scrutinising the quality of provision of local services and a seat on the Health and Wellbeing Board.

**Background**

3. The purpose of Healthwatch Leicestershire (HWL) is to promote improvements in local health and social care services – improving outcomes for local people in Leicestershire. HWL believes that the best way to do this is by designing local services around the needs and experiences of local people.
4. NHS England commissioned Healthwatch England, through local Healthwatch, to undertake a significant programme of public engagement. This was, primarily, to support the refresh of the local NHS Sustainable and Transformation Plans following the publication of the NHS Long Term Plan.
5. Working with the Communication lead of the Better Care Together programme a number of target local communities were identified.
6. Healthwatch Leicestershire acted as the co-ordinating Healthwatch for a series of face to face workshops and an online survey, as well as the analysis and final publication of the report.
7. The final report findings have been shared with the BCT senior leadership team and used to inform the updated STP due to be published.

**Recommendation**

8. It is recommended that Healthwatch Leicestershire's report be noted.

**Officer to Contact**

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**List of Appendices**

Healthwatch LLR Long Term Plan Engagement Report

**Relevant Impact Assessments****Equality and Human Rights Implications**

9. HWL is aware that the Public Sector Equality Duty (PSED) applies to all functions of public authorities that are listed in Schedule 19 Equality Act 2010. Schedule 19 list does not include Healthwatch England or Local Healthwatch organisations, however as bodies carrying out a public function using public funding we are subject to the PSED general duty.
10. ECS/ Healthwatch Leicestershire is committed to reducing the inequalities of health and social care outcomes experienced in some communities. We believe also that health and social care should be based on a human rights platform. We will utilise the Equality Act 2010 when carrying out our work and in influencing change in service commissioning and delivery.